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COVID-19 Bulletin

Re: Coronavirus COVID-19; Updated 20 March 2020

To our valued customers,

American Scale & Equipment Co., Inc. is closely monitoring the coronavirus outbreak for its potential impacts and is taking appropriate actions to support and safeguard our customers and employees.

First and foremost, our thoughts are with those directly and indirectly impacted by the global pandemic.

As we all respond to the unprecedented events unfolding related to the novel coronavirus (COVID-19), we want to stay in communication with our current customers to provide timely updates. American Scale & Equipment Co., Inc. has been monitoring news surrounding COVID-19 and determining the steps our business can take to ensure the well-being of our customers, staff, and field service technicians.

Recognizing that a large number of our customers are considered to be Life Sustaining Businesses whose operation is essential to public health and safety, we will continue to provide support services as long as we are able.

At this time, no cases have been identified within our organization.

We have implemented mandatory Personal Protective Equipment including:

- The use of gloves at all times
- Social distancing
- Enhanced sanitation procedures for all technicians and internal employees complying with [CDC recommendations](#)

Please be assured that all employees have access to sanitizing wipes, isopropyl alcohol and hand sanitizer, and are advised to continually take extra measure to maintain a safe work environment.

The COVID-19 pandemic circumstances remain dynamic, so we may need to alter these arrangements in the future. We will communicate any changes to our operational abilities to our customers in advance.

We remain committed to providing the very best services while also preserving the health and safety of our customers and employees. Thank you for the opportunity to continue to do business with you during this time.

Aldo D'Eugenio
Quality Manager

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